



THUNDERBIRD RV PARK & RESORT
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DEPOSIT AND CANCELLATION POLICIES TERMS AND CONDITIONS

1. All reservations require a valid credit card number and expiry date.
2. Early departures – no refund or credit for guests leaving prior to scheduled departure.
3. Every effort will be made to place guests in their requested site or cottage. However management reserves the right to make changes due to certain circumstances (i.e. maintenance issues, etc.). Guests will be advised of any changes.
4. Payment terms include: Cash, Debit Card, MasterCard, VISA.
5. RV and Cottage policies are set out below (please note they have different requirements).

RV DEPOSIT & CANCELLATION POLICY

RV Reservations – HIGH SEASON – May 1st to September 30th

ALL DEPOSITS ARE NON-REFUNDABLE

Daily (stays up to 5 days)	<ul style="list-style-type: none"> • 100% Non-refundable deposit for the full amount of booking is due at the time reservation is made. • Deposits for stays 5 days or less are 100% non-refundable.
Weekly (stays 6 days or more)	<ul style="list-style-type: none"> • 50% Non-refundable deposit required with booking. • Balance of reservation is due upon arrival. • Two weeks' notice of cancellation is required. • Cancellations made less than 14 days' notice will result in full charge of booking.
Extended Stay (30 days or more)	<ul style="list-style-type: none"> • 50% Non-refundable deposit required with booking. • Balance of reservation is due upon arrival. • 30 days' notice of cancellation is required. • Cancellations made less than 30 days may result in full charge of booking.

RV Reservations in LOW SEASON – October 1st to April 30th

Daily & Weekly Stays	<ul style="list-style-type: none"> • Deposit not required – one days' notice of cancellation is required. Cancellation fee equivalent to one day will applied to no shows.
Extended Stay (30 days or more)	<ul style="list-style-type: none"> • 50% deposit of first 30 day period required at booking. • One week notice of cancellation required or you will forfeit your deposit. • If cancellation is made with due notice, your deposit will be refunded less an administrative fee equal to one day's stay.

COTTAGE DEPOSIT & CANCELLATION POLICY (High and Low Seasons)

DEPOSIT:	<ul style="list-style-type: none"> • Deposit is 50% of full stay is required at the time of reservation. • Balance of reservation and fees for additional people/pets due on arrival.
CANCELLATION:	<ul style="list-style-type: none"> • Cancellations are subject to a \$50 administrative fee if made with 14 days' notice or more from date of stay. The deposit less the \$50 administrative fee will be refunded. • Cancellations made with less than 14 days' notice: The full deposit becomes non-refundable. • Cancellations after 4 pm or no-shows on the day of the reservation: The full deposit is non-refundable and the customer is subject to full charge of booking.