



THUNDERBIRD RV PARK & RESORT

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DEPOSIT AND CANCELLATION POLICIES TERMS AND CONDITIONS

RV and Cottage policies are set out below (please note they have different requirements). All reservations require a valid credit card number and expiry date.

1. Deposits are non-refundable unless otherwise stated below.
2. Early departures – no refund or credit for guests leaving prior to scheduled departure.
3. With due notice, changes or transfers to reservations will be honored (based on availability) up to December 30th of the current year.
4. Every effort will be made to place guests in their requested site or cottage. However management reserves the right to make changes due to certain circumstances (i.e. maintenance issues, etc.). Guests will be advised of any changes.
5. Payment terms include: Cash, Debit Card, MasterCard, VISA.

RV DEPOSIT & CANCELLATION POLICY

RV Reservations – HIGH SEASON – May 1st to September 30th

Daily (stays up to 5 days)	<ul style="list-style-type: none"> • 100% Non-refundable deposit - full amount of stay is due at time of booking. • Deposits for stays 5 days or less are 100% non-refundable but may be transferable with 7 days' notice based on availability.
Weekly (stays 6 days or more)	<ul style="list-style-type: none"> • 50% Non-refundable deposit required at time of booking. Balance of reservation is due upon arrival. • Two weeks' notice of cancellation is required. • Cancellations made less than 14 days' notice may result in full charge of booking. • Due notice for changes or transfer is a minimum of 14 days (based on availability).
Extended Stay (30 days or more)	<ul style="list-style-type: none"> • 50% Non-refundable deposit required with booking. • Balance of reservation is due upon arrival. • 30 days' notice of cancellation is required. • Cancellations made less than 30 days may result in full charge of booking. • Due notice for changes or transfers is a minimum of 30 days (based on availability)

RV Reservations in LOW SEASON – October 1st to April 30th

Daily & Weekly Stays	<ul style="list-style-type: none"> • Deposit not required – one days' notice of cancellation is required. Cancellation fee equivalent to one day will be applied to no shows. CC # is required for guarantee.
Extended Stay (30 days or more)	<ul style="list-style-type: none"> • 50% deposit of first 30 day period required at booking. • One week notice of cancellation required or you will forfeit your deposit. • If cancellation is made with due notice, your deposit will be refunded less an administrative fee equal to one day's stay.

COTTAGE DEPOSIT & CANCELLATION POLICY

DEPOSIT:	<ul style="list-style-type: none"> • Deposit is 50% of full stay which is required at the time of reservation. • Balance of reservation and additional fees (extra people) due on arrival.
CANCELLATION:	<ul style="list-style-type: none"> • Cancellations are subject to a \$50 administrative fee if made with 14 days' notice or more from date of stay. The deposit, less the \$50 administrative fee, will be refunded. • Deposit is non-refundable if cancellation is less than 14 days' notice. • Cancellations after 4 pm or no-shows on the day of the reservation: The full deposit is non-refundable and the customer is subject to full charge of booking.